



Arun District Council  
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Littlehampton  
West Sussex. BN17 5LF

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7<sup>th</sup> December 2022.

Please ask for:  
Andy Burrows  
Environmental Health  
Direct Line: (01903)737749

S & S @ the Fox Patching Ltd  
The Fox Inn  
Arundel Road  
Patching  
Worthing  
West Sussex  
BN13 3UJ

Your Ref:

Our Ref: EH/AB/PL6672

Dear S % S @ the Fox Patching Ltd

**Licensing Act 2003.**

**Re: Alleged breach of premises licence 6672. Use of Marquee.**

The purpose of this letter is to advise you that it has come to the Authority's notice that the Marquee erected at your premises is being used contrary to the conditions of your premises licence.

The premises licence permits the use of the marquee between the 1<sup>st</sup> of April and the 31<sup>st</sup> of October and for pre-booked functions only. Use outside of these dates, without authorisation, would be a breach of your premises licence. The penalty for breaching a premises licence is 6 Months imprisonment, an unlimited fine or both.

The use of the marquee, should you be using it for licensable activities, is to cease immediately. Failure to comply could result in enforcement action being taken against you, the designated premises supervisor or staff operating within the marquee. Enforcement action could include a review of your premises licence and, or prosecution.

A copy of this letter has also been mailed to the designated premises supervisor.

If you wish to discuss the contents of this letter, or if there is anything you do not understand, please contact me.

Yours Sincerely

Andy Burrows  
Licensing Officer



Arun District Council  
Civic Centre  
Maltravers Road  
Littlehampton  
West Sussex. BN17 5LF

Tel: (01903) 737755

Siobhan Anne Murphy  
The Fox Inn  
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7<sup>th</sup> December 2022.

Your Ref:

Please ask for:  
Andy Burrows  
Environmental Health  
Direct Line: (01903)737749

Our Ref: EH/AB/PL6672

Dear Ms Murphy

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A copy of this letter has also been mailed to the premises licence holder.

If you wish to discuss the contents of this letter, or if there is anything you do not understand, please contact me.

Yours Sincerely

Andy Burrows  
Licensing Officer

## **The Fox Inn, Patching – report from Environmental Health to support the application for the review of the Premises Licence.**

Environmental Health, as a Responsible Authority is of the opinion that the licensee of the Fox Inn, Patching is failing to promote the licensing objective of preventing public nuisance due to excessively loud events being held in the marquee at the premises on a regular basis. The complainant is unable to use or enjoy their home as they wish to whilst these events take place. Our investigation began in March 2022 and culminated in breaches of a noise abatement notice with ongoing reports of further potential breaches.

### **Background**

A statutory nuisance is something which is causing unacceptable interference with the personal comfort or amenity of neighbours or the nearby community. The definition of what is unacceptable is that which ordinary decent people would consider unreasonable. It takes into account factors such as the location, time, duration, frequency, nature of the area and necessity of the activity.

The Environmental Protection Act 1990 designates a number of issues as statutory nuisances, one of which is noise and the Act requires the Council to take action when it is satisfied that a statutory nuisance exists or is likely to occur or recur by serving an abatement notice requiring the abatement of the nuisance or prohibiting or restricting its occurrence or recurrence.

Failure to comply with such a notice is an offence and could result in prosecution and an unlimited fine in a Magistrates Court.

Living with excessive noise can cause and/or exacerbate a number of short- and long-term health problems, such as sleep disturbance, mental health issues, cardiovascular effects, poorer work and school performance and hearing impairment.

### **Case history**

The allegation in this case is that parties and events were taking place in the marquee at the Fox Inn on a regular basis with music so loud that the complainant could not use certain parts of their home and could not watch their own television or sleep in their home due to the noise.

It is worth noting that in March 2022 the current licensee applied to transfer the licence into their name, a few days later environmental health received a complaint alleging that noise from events in the marquee was interfering with their use of their home. No complaints about noise at the premises prior to this have been received.



The complainant kept records of the disturbance over the summer. Council noise recording equipment was installed in their home and Environmental Health Officer's (EHO's) visited the area to assess the noise on more than one occasion.

An EHO and a Licensing Officer also visited the premises and met with the licence holder who was notified that a noise nuisance investigation was in effect and they were advised to implement measures to mitigate noise impacts to nearby residential premises.

On the basis of the evidence gathered and in particular visits by EHO's on the 13 and 20 August, Environmental Health has concluded that a statutory noise nuisance existed and a Noise Abatement Notice was served on the licensee dated the 12 September 2022. A copy of the Notice is attached and requires the licensee to abate the nuisance from amplified music and voices and to neither cause, permit or otherwise allow its recurrence.

Throughout this time the complainant has kept records of the disturbance that they are being subjected to. The impact includes the complainant being unable to sleep or relax in their own home or watch television as the noise from the Fox Inn drowns out their TV.

The complainant alleged and continues to allege that the noise abatement notice is being breached on a regular basis. The noise abatement notice was witnessed being breached on four separate occasions.

An officer visited and noted loud recorded music coming from the marquee at a level which was considered to be a statutory nuisance on the 2nd and 9th December 2022. Their reports are attached. Additionally, recordings made on Council noise equipment also showed loud music which constituted a statutory nuisance on those dates.

On the 10th December 2022 recordings made on Council noise equipment showed amplified voices in the form of football commentary and shouting and cheering by customers as well as loud amplified music at a level to be a statutory nuisance and therefore a breach of the abatement notice.

On the 15<sup>th</sup> December 2022 recordings made on Council noise equipment showed amplified voices in the form of announcements by the host of the event and a raffle as well as loud amplified music at a level to be a statutory nuisance and therefore a breach of the abatement notice. In this instance the recordings made were so loud and clear that it was possible to identify the charity speaker who was hosting a Christmas celebration in the Marquee.

I have included some samples of these recordings but it should be noted that they must be listened to on good quality head phones or speakers. Standard laptop speakers and head phones will not replicate the noise accurately.

Repeated breaches of an abatement notice are a serious matter which warrants further enforcement action and are evidence that the licence holder at the Fox Inn is not upholding the licensing objective of prevention of public nuisance.

Analysis of the recordings showed average sound levels in excess of 60dB on a frequent basis and individual peaks of up to 73dB inside the complainant's home.

As a guide, the World Health Organisation recommends that noise levels in bedrooms should be less than 30dB during the night and less than 45dB outside of bedrooms to prevent adverse health effects from night noise (allowing for residents to have an open window for ventilation.)

In outdoor living areas noise should be below 50dB during the day and evening in order to avoid moderate annoyance and below 55dB to avoid serious annoyance.

It is therefore clear that noise from the Fox Inn would cause serious annoyance in outdoor living areas at 60dB and is far in excess of the recommended 45dB outside the complainant's home to allow for sleep inside. The measured background noise (L90) throughout the period that the equipment was installed was 24.8dB which shows the significant difference between background noise levels and levels with events in the marquee.

The complainants dairy sheets show that noisy events are a regular occurrence and visits by EHO's and the recordings made on Council equipment demonstrate that events held in the marquee at the Fox Inn are causing a statutory nuisance and breaching the noise abatement notice.

## **Conclusion**

Environmental Health is therefore satisfied that the licensee of the Fox Inn, Patching has failed in their responsibility to promote the licensing objective of preventing public nuisance based on the frequent loud events held in the marquee in 2022 and the repeated breaches of the noise abatement notice.

It should be noted that there are a number of conditions already on the licence which are designed to prevent public nuisance which have not been complied with i.e.:

- "All outside Licensable Activities to encompass a marquee erected for the period 01 April to 31 October annually, for pre booked functions only." – *events have continued after 31<sup>st</sup> October and breaches of the abatement notice were witnessed in December 2022.*
- "Noise Management plan in place for the occasional, and seasonal only, use of a marquee in the gardens of the Fox Inn for pre booked functions and wedding receptions." - *the licensee was asked to submit evidence that showed they were using*

*best practicable means to prevent causing a nuisance but no information such as a noise management plan was received.*

The licensee has failed to respond to informal requests and a formal notice from Environmental Health requiring action to prevent noise disturbance and it has been necessary to seek remedy via the Licensing Act Review process. Given the lack of response by the licensee to date to the actions of the council it is considered that merely issuing a further warning is unlikely to be effective and more significant actions should be considered by committee

Should the committee be minded not to revoke or suspend the premises licence, Environmental Health have submitted (Appendix 1.) a number of conditions which it is recommended be attached to the licence. These are deemed to be the minimum necessary to achieve sufficient control of noise at the premises.



## Appendix 1. Potential Licence Conditions

1. No live or recorded music or amplified speech shall take place in the marquee or other outside areas until an independent acoustic report has been submitted to and agreed in writing with Arun District Council's Environmental Health Team and the mitigation measures detailed in the acoustic report have been fully implemented.

The acoustic report must include:

- reference to BS 8223:2014 Table 2;
  - the noise transmission paths from the marquee;
  - the breakout of noise from the marquee via the door(s);
  - details of the amplification system and speakers;
  - noise insulation measures to be installed in the marquee to prevent noise transmission
  - Specific details of the siting of the marquee, including minimum distances from boundaries
    - details of an in-line noise limiter to be installed in the premises which will automatically cut out once the agreed noise level is exceeded.
    - before first use of the noise limiter, the system shall be set with a tamper proof seal in the presence of an officer of the Council.
2. The noise limiter shall be serviced regularly. A log shall be kept of times when it is tripped, reason for trip and corrective action taken. Records shall be kept for a year. The records must be available at the premises when the premises is open to the public.
  3. The noise limiter shall be installed using a dedicated tamper proof socket or be wired in directly.
  4. Once operational the site (and any visiting DJs/bands/musicians) shall only use the amplification system that forms part of the acoustic report and no other. Use of the system will cease by 22.00hrs each day or 21.30hrs on Sundays and bank holidays.
  5. Amplified music and any amplified voices in outdoor areas (including a marquee) shall only take place during the following hours:  
  
12.00 – 22.00hrs Monday to Saturday  
12.00 – 21.30hrs on Sundays and bank holidays.
  6. No live or recorded music shall take place at the premises until a Noise Management Plan has been submitted in writing to, and been agreed in writing by, Arun District Council's Environmental Health Team. Once agreed it shall be fully implemented thereafter. The Noise Management Plan shall include:
    - supervision and management of the noise limiter

- control of patron noise outside
  - procedure for dealing with complaints of noise and corrective action taken
  - procedure for proactive monitoring
7. The details of all the locations, directions and sizes of the speakers on the premises must be submitted in writing for written approval by Arun District Council's Environmental Health Team, no speakers will be permitted outside other than those forming part of the approved system. No alterations to the location, direction or type of speaker shall occur, until written approval has been submitted and agreed by Arun District Council's Environmental Health Team.
8. A Designated Premises Supervisor or nominated representative shall be on the premises at all times the premises is open to the public to ensure conditions 1 – 6 are complied with and to take action to resolve any non-compliances with conditions 1 – 6. If there is no personal licence holder at the premises then no music or amplified speech shall be played in the premises.



## **Appendix 2. General information on noise recordings**

It should be noted that the noise recordings referred to were made on the Councils Trojan noise nuisance recorder. This equipment records both the noise levels and audio recordings. The user has no control over the operation of the sound level meter (it is in a locked box) and their only interaction with the equipment is to start and stop the audio recordings using the remote control. The equipment is calibrated when it is installed and again before it is removed from the complainant's home to ensure it is operating correctly.

The equipment records all noise that it detects, not specifically that from the premises in question so recordings will include noise from within the complainant's home and traffic noise as an example. Analysis of the recordings is based on the levels recorded and officer experience in listening to the recordings. It would be possible for example to tell if the microphone had been hung outside of a window or if the sounds were coming from inside the complainants home rather than neighbouring premises as they sound very different. Sound coming through a wall sounds very different to that which is in the same room. The clarity deteriorates if the noise travels through buildings and it is possible to assess the noise based on what can be heard i.e. only the bass beat, songs can be identified, words and speech can be identified and understood.

### Appendix 3. Summary of noisy events.

Date	Approximate start and stop time of event
Sunday 25 September	14.00 – 20.15
Thursday 13 October	12.00 – 17.00
Friday 21 October	19.30 – 00.00
Saturday 29 October	15.30 – 02.30
Friday 18 November	22.00 – 23.00
Thursday 24 November	15.30 – 22.00
Friday 25 November	17.30 – 22.30
Thursday 1 December	13.15 – 15.20
<b>Friday 2 December</b>	<b>18.30 – 22.20</b>
<b>Friday 9 December</b>	<b>18.00 – 23.30</b>
<b>Saturday 10 December</b>	<b>19.00 – 22.45</b>
<b>Thursday 15 December</b>	<b>19.00 – 22.45</b>
Saturday 17 December	15.00 – 16.30
Tuesday 20 December	14.00 - unknown
Thursday 29 December	14.45 – 20.00
Tuesday 3 January	16.00 – 20.00
Wednesday 4 January	12.00 – 14.15

Dates highlighted in bold were witnessed and deemed to be at nuisance levels and in breach of the noise abatement notice.

## Appendix 4. World Health Organisation Community Noise Guideline values

**Table 1: Guideline values for community noise in specific environments.**

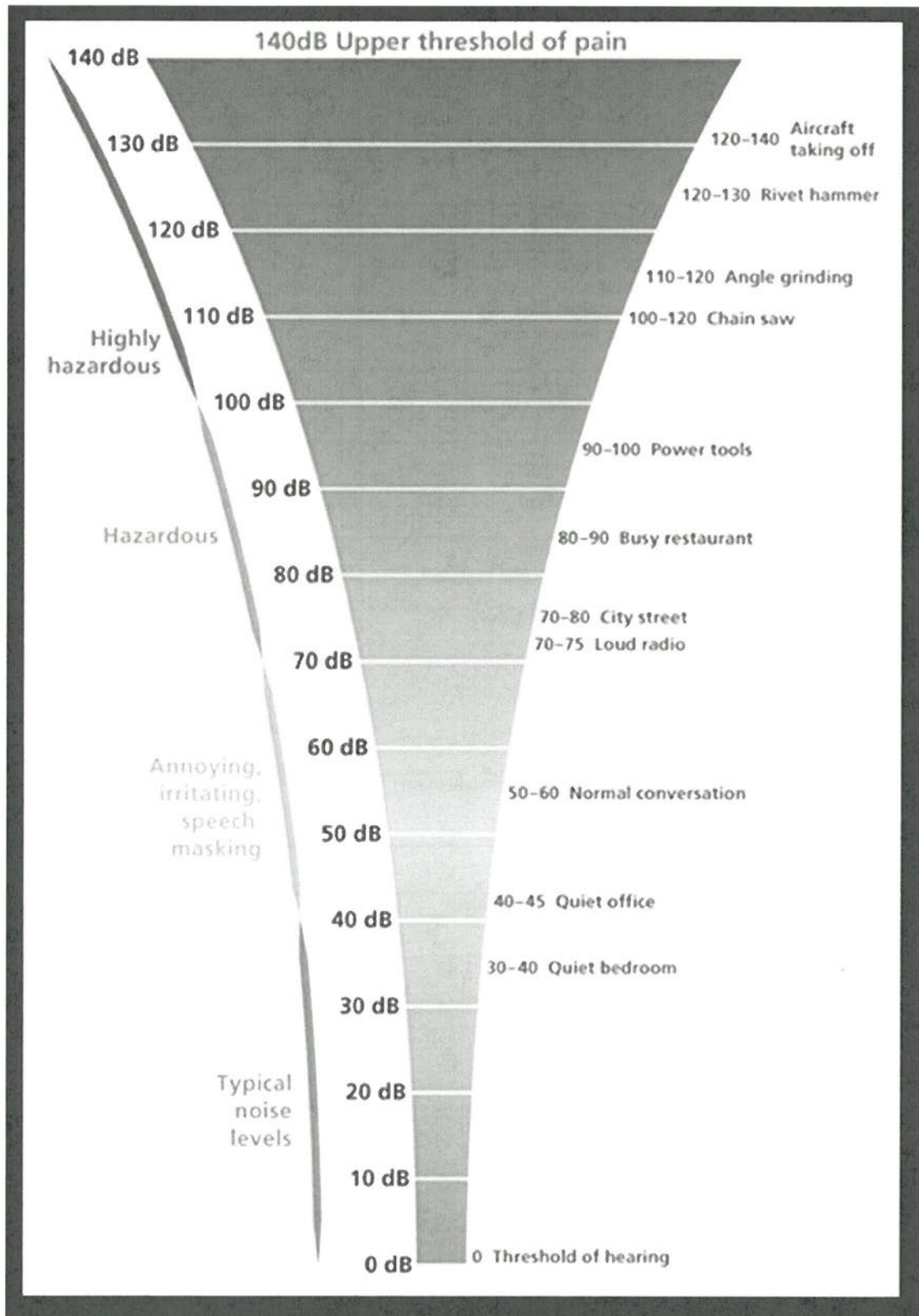
Specific environment	Critical health effect(s)	$L_{Aeq}$ [dB(A)]	Time base [hours]	$L_{Amax}$ fast [dB]
Outdoor living area	Serious annoyance, daytime and evening	55	16	-
	Moderate annoyance, daytime and evening	50	16	-
Dwelling, indoors	Speech intelligibility & moderate annoyance, daytime & evening	35	16	
Inside bedrooms	Sleep disturbance, night-time	30	8	45
Outside bedrooms	Sleep disturbance, window open (outdoor values)	45	8	60
School class rooms & pre-schools, indoors	Speech intelligibility, disturbance of information extraction, message communication	35	during class	-
Pre-school bedrooms, indoor	Sleep disturbance	30	sleeping-time	45
School, playground outdoor	Annoyance (external source)	55	during play	-
Hospital, ward rooms, indoors	Sleep disturbance, night-time	30	8	40
	Sleep disturbance, daytime and evenings	30	16	-
Hospitals, treatment rooms, indoors	Interference with rest and recovery	#1		
Industrial, commercial shopping and traffic areas, indoors and outdoors	Hearing impairment	70	24	110
Ceremonies, festivals and entertainment events	Hearing impairment (patrons:<5 times/year)	100	4	110
Public addresses, indoors and outdoors	Hearing impairment	85	1	110
Music and other sounds through headphones/ carphones	Hearing impairment (free-field value)	85 #4	1	110
Impulse sounds from toys, fireworks and firearms	Hearing impairment (adults)	-	-	140 #2
	Hearing impairment (children)	-	-	120 #2
Outdoors in parkland and conservations areas	Disruption of tranquillity	#3		

#1: As low as possible.

#2: Peak sound pressure (not LAF, max) measured 100 mm from the ear.



Appendix 5. Guide to decibels. The Institution of Occupational Safety and Health



Date  
&  
Time

### The Fox Public house.

Sunday 14.00

25th

Sept.

16.00

19.31

19.46

20.15

Fri  
30th  
Sept.

7.02

22.00

Marquee is heaving with people, lots of shouting and raised voices.

loud voices & thudding music

music louder marquee is empty.

57 decibels & lots of banging & crashing.

60 decibels in my bedroom with windows & doors closed.

my TV is at 100% volume and I can't

still hear it, music over the top of it.

I absolutely froze in the base box last night, I don't want to have to be that

cold again.

music has stopped.

huge wash from bins, at back of pub  
Woloe me up, didn't sound like bottles.

Hammering in marquee for past  
1/2 hour, its stopping me sleeping.

Thursday 13th October. Ref: 247746.

12.00

Event in marquee, lots of loud voices audible in every room of my home, no attempts have been made to soundproof the marquee whatsoever.

15.15

Music is much louder I have recorded 62 decibels and have just called the E.H. line to report as this is now a disturbance in my home I've had to turn my TV. up to full.

15.40

I have made 3 decibel recordings in my phone in my bedroom which are saved on my phone

15.52

Bass thumping.

15.58

music has stopped but loads of shaking and swearing by my fence, I have a view from inside my home.

16.20

Quiet now

16.22

more shouting.

17.00

Quiet.

Saturday 15th Sept.

22.00

hammering and banging in marquee until gone 11.00 kept me awake.

Sunday 16th Sept.

12.36

Noise starting in marquee, not too bad at the moment. There is music pounding from the outdoor speakers and they are making the fire for Halloween even bigger.



Friday 2 1st Oct.

- |       |   |
|-------|---|
| 1930  | Event starting in marquee.  |
| 19.45 | music getting louder having to turn my tv. up I had surgery yesterday and feel very exhausted, I need to rest and relax, now feeling anxious about how loud this is going to get.<br>There was a low band which peaked at 86 decibels I have a recording. |
| 20.56 | it has hit 94 decibels now I can't hear my T.V. at full volume.<br>my home is vibrating again, there is no quiet any where in my home and I am in no fit state to pack everything to go and spend the night in a cold horse box.                          |
| 21.35 | music has stopped, loads of shouting.   |
| 21.48 | music but quieter, but can still hear it over my tv at full volume.   |
| 21.52 | Band is playing it is <del>at</del> peaking at 84 decibels again. 75 decibels   |
| 22.17 | Peaked at 94 decibels again.  |
| 22.36 | I can't even focus on the program I watching because all I can hear is the racket from the marquee.   |
| 22.59 | 87 decibels   |
| 23.00 | music stopped but still levels up to 63 decibels in my home.  |

down in my stable's 11.11.11

Friday 21st October.

- 23.14 Still shouting from marquee decibel  
levels of 67 inside my home, I have  
multiple recording of the entire evening.
- 23.24 Still shouting and general noise from  
marquee as well as loud banging noise.
- 23.30 Taking diary sheet to bed with me as sure  
the noise will continue
- 23.37 reset recorder, loud voices stopping in front  
sleeping even with my medication.  
I can hear it now the rain on my roof.
- 23.45 Shouting and cheering.
- 23.52 Woman shouting & more cheering. reset recorder.
- 23.59 laughing & banging. rain has stopped.
- 00.05 laughing, voices & doors banging (reset)
- 00.08 sound table equipment being moved more  
shouting.
- 00.14 I think its finally over stopping recording.
- 00.19 (was) woman shouting & more banging
- 00.20 bottle claps in metal wheelbarrow put.
- 4.00 Wake from night noise.
- (apologies for bad writing, I was in bed  
trying to sleep!)

The Fox pub patching. 29/10/22.

Oct 15.30  
29th  
Oct.

Marquee is packed the side doors that face me are wide open. The noise inside my home from people talking and shouting and kids screaming is at 60 decibels without any music. The marquee is too close to my home, the noise levels are the same in every room, even the furthest from the marquee. I would not be able to entertain my family or friends with this level of noise in my home.

29th 16.00

went up to the horsebox at the far end of my property for some peace but the noise blaring from the out door speakers in the patio area of the pub is just as bad as the noise in my home. Came back to my home & set up decibel meter in my bedroom going back to the horse box with some headphones to try to do some on line lectures.

29th 18.00

my guests are starting to arrive the noise from next door is awful & has peaked at 68 decibels while I'm feeding my animals in my home.

29th 18.29

Called the fire brigade as the pub lit the fire they said was for display purposes. I had sparks falling down on my stable & hay/straw store



The Fox public house patching!

<p>Sat 29th Cont. ued.</p>	<p>1830</p>	<p>* Sparks and embers raining down on my stable which has hay, straw and shavings stored inside. I have a lot of witnesses to this and multiple videos. The fire brigade (East Preston Unit) attended but by the time they got here it had died down a bit the fireman I spoke to was called Darren, I showed him photos he agreed that this was dangerous and totally irresponsible, the pub was told the fire must be out by 10pm.</p>
<p>29th.</p>	<p>22.12  23.46 1:01  1:21  2:30</p>	<p>The noise inside my home has exceeded 72 decibels, I left the recorder on and went back up to my guests. Music is still pumping from the pub. a guest leaving mine recorded a load of videos of music still pumping from the pub. was his last recording before driving home. music still pumping from the pub, I'm not sure how much longer it went on as I had been drinking to calm my nerves after the fire and fell asleep sometime after that.</p>

# The Fox

Date Day	Time Started	Time Stopped	
18 Nov Frid.	5.00		(day of visit to pub by SDNPA enforcement). Event starting in marquee. 7 videos recorded, event appears to be a wake with a sit down meal live singer/guitarist. Chewing. loud PA voices. loud talking & shouting
	10.00		
	10.09		
	10.10		
	10.33		
	11.00		event finished
	11.23		banging on microphone, shouting heavy banging and crashing about.
	11.35		still noise and disturbance stopping me sleeping I could still hear noise as I drifted off to sleep I had nightmares all night <u>again!</u>
	12.00		
	1.30		Car doors slamming.
Thurs 24th Nov.	3.30		music, p/a noise coming from marquee. music is getting louder, I took video they appear to be setting up for an event. there is no justification for music being blasted to set up an event, the marquee is empty except a couple of staff and there are no cows in the compound as pub is closed. I can hear every song word for word inside my home with all doors windows & skylights closed and every word spoken over the P/A. The marquee should not even be erected it was supposed to be taken down on 31st October I wanted to study tonight but can't focus because of their noise.
	4.30		
	5.42		

Thurs  
24th  
Nov.

6.00

Music has stopped.

7.00

lots of P/A voices & music.

10.00

P/A voices & music but not as loud as their parties. I can hear every word from P/A but my phone isn't picking it up one more video to try. If the marquee was in its correct place with the restrictions in place this level of noise wouldn't be an issue in my home. I am very tired since my biopsy <sup>result to</sup> ~~cancel~~ pre assessment for surgery and haven't slept well since.

10.45

I'm going to try sleeping with earplugs to see if I can stop the night moves.

11.09

P/A system still in use but much quieter, (took sleeping pills)

Friday  
25th  
Nov.

5.23

loud male and female voices over P/A system in marquee.

6.00

Constant P/A chatter mans voice.

6.20

Sounds like they are watching a football match?

6.55

Shouting.

7.18

Music thumping heavy bass & P/A.

Marquee full of people, video taken

E.H. at A.D.C. phoned.

7.43

Now a full blown party, P/A even louder than DJ.

8.00

I'm trying to watch my TV & ignore it but can still hear it over my TV on full volume.

8.41

66 decibels in my bedroom.

8.49

71 decibels. (more videos showing decibels)



\* Even at the far end of my property it is still too noisy.

Friday  
25th  
Nov.

9.00

11.23

11.26

11.38

11.57

11.58

Thurs  
1st Dec.

1.15

3.29

resetting decibel meter and going up to the top end of my land with my covers to get away from the terribly christmas music that blasting. I have come back to my home after being driven out of it yet again. I have loads of videos no 68ply left the marquee after 11.00pm there is still loads of noise & shouting the marquee & all lights at door lights are on despite the National park. Telling them the marquee should not be in use after 31st october and them being told it is a dark skies zone. See videos. I am in my home there is loads of shouting still coming from marquee.

Environmental health are you going to take action ??? They are still under a noise abatement order the last decibel reading is 72 inside my bedroom.  
restarted decibel recorder...

\* note in my final recording's name leaves the marquee though the front ??? where have they gone ??

Can't still hear from marquee, I am in bed trying to sleep. I am having to put ear plugs in again I have taken sleeping pills again, this is wrong!

Marquee is full of people, very obviously an event is in progress, which it is not permitted to be without a special event's license as the marquee should not even be erected at this time (see SDNPA planning permission.)  
lots of shouting and general noise  
It seems a bit quieter now.

When complete, return to:

Environmental Health, Arun District Council, Civic Centre, Littlehampton, West Sussex BN17 5LF

**Important notes:**

This Log Sheet can be used to record incidents of problems such as noise, smoke or odour that cause unreasonable disturbance. Your record will help us to decide if there is any action we can take. Please return it to us after 2 to 3 weeks, or sooner if the problem is frequent. Please:

- Ensure handwriting is legible
- Record incidents immediately they occur, so you can recall the exact details
- Show times in 24hr clock format or indicate am. or pm.

If you are keeping similar records for another Service let us know, as we can use a copy of them, provided they include the information shown below.

**DATA PROTECTION.** The information contained in this form will be used by Arun District Council for the purposes indicated and will be further used or transferred to other organisations or individuals, only as the law permits

Day & Date	Time Started	Time Finished	Description of the incident and how it affected you e.g. "Loud music playing, could not listen to television at normal volume" e.g. "Smoke and fly-ash coming from bonfire. Unable to enjoy garden"
Friday 2nd Dec.	18.25		noise of activities in the manor kids running about & shouting recorded on
	18.40 18.47		music has started (recording) this is not as loud as usual yet. (recording) heavy bass.
	19.16		recording, bass is heavier; but not as loud as normal but can still hear it and my T.V. making it impossible to relax in my home
	19.54		singing & shouting (recording) screaming & stamping.
			The noise from stamping on the hollow floor is really noticeable tonight. They sound more drunk and out of control than usual. 61 decibels peak noise
	20.11.		recording as bass is heavier & now vibrating my home tonight. Not even an event if the adult, friend & and their children, the music is disjointed.
			and not professional, kids are running around the whole garden screaming.

Sign

Dated... 02/12/22



# NUISANCE COMPLAINT

## RECORD OF EVENT

**Important notes:**  
 This Log Sheet can be used to record incidents of problems such as noise, smoke or odour that cause unreasonable disturbance. Your record will help us to decide if there is any action we can take. Please return it to us after 2 to 3 weeks, or sooner if the problem is frequent. Please:

- Ensure handwriting is legible
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Day & Date	Time Started	Time Finished	Description of the incident and how it affected you e.g. "Loud music playing, could not listen to television at normal volume" e.g. "Smoke and fly-ash coming from bonfire. Unable to enjoy garden"
02/12/22 Friday	21.00		kids screaming and shouting by my face like music while this too loud is not as loud as usual the noise from children screaming is so loud
	21.32		it is impossible to watch TV or read or study really heavy bass like (recording) 73 decibels
	21.48		recording.
	22.53		Stomping "oops upside ya head" recording (follow dance floor)
	22.11		recording - I am exhausted & would like to go to sleep I haven't slept well since my dingy was, but no chance of sleep
		22.20	I think it might have stopped;
Friday 9th Decemb	16.00	16.30	Marquee has started getting noisy - marquee filling up...
	18.12		MUSIC just starting.
	18.51		Shouting & loud voices *
	18.56		music with heavy bass *
	19.05		MUSIC " " " *

Dated 9/12/22



Day & Date	Time Started	Time Finished	Description of the incident and how it affected you e.g. "Loud music playing, could not listen to television at normal volume"
Friday 9th December.	19.22*		Really bassy music, I can feel the reverb through my floor and over my TV. can't concentrate on film.
	19.35*		music louder, there is no getting away from it I can hear it booming through every room in my home even with headphones on.
	19.44*		louder, I can feel my table vibrating as I
	20.00*		writing this.
	20.16*		Rang emergency line to log nuisance.
	20.20*		Bass even heavier. I'm feeling sick with anxiety and worry I have surgery on Monday and need my home to be a stress free environment to convalesce. Phone is registering decibel levels
			of up to 66 in my bedroom.
	20.40*		The marquee is also blocking winter sun from my home and stopping my solar panels charging properly.
	21.00*		
	21.13*		the constant booming has given me a massive headache.
	21.45*		
	22.00*		Still thumping bass but now with shouting cheering and singing, very loud!
			Drinking now as well.
	22.11*		Awful really really heavy bass music making my glasses rattle in my cupboard, my floor is vibrating as is the rest of my home.
	22.35*		
	22.44*		
	22.53*		
	22.57*		Shouting & Singing over the music
	23.00*		Singing, shouting still music pumping.
	23.04*		music still playing
	23.09*		another track just started.
	23.14*		well past licensing time now!!! it is quieter but it's still disturbing me and too loud.
	23.17*		another track started.
	23.22*		music has just stopped but noise from marquee has not, more music.
	23.25*		23.24. Still playing music & shouting
	23.28*		music has stopped loads of shouting.
	23.37*		Shouting still coming from marquee
		23.43	finally quiet, but I know I will have neighbours again tonight.
	12.03		Can still hear p.

## NUISANCE COMPLAINT RECORD OF EVENTS

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Sat 10th Decemb-	12.41*		I'm listening to the drone of their hoover in the marquee but as well as banging and dragging noises from moving tables around. I should not be able to hear this again marquee is too close to my home I never heard this noise when marquee was in its correct position.
	12.52*		
	13.05*		Shouting and raised voices this is making me anxious and shabby thinking there will be another event today.
	13.20*		Still hovering, banging now birds running about screaming, I am exhausted and need to try to catch up on my sleep today. I wanted to read and study for my course today but can't concentrate with the hovering & noise so going to try to watch some T.V. to dampen the hoover noise & banging.
	13.43		
	15.39	14.42	Quiet now.
	17.22		noise from marquee again.
	18.45*		banging and shouting from marquee, although nowhere near as noisy as last night the voices & shouting from the marquee is fully disturbing my evening.

Dated..... 10/12/22.....

\* recording

NUISANCE LOG SHEET (continuation)

Our Reference: EH/

5

Day & Date	Time Started	Time Finished	Description of the incident and how it affected you e.g. "Loud music playing, could not listen to television at normal volume"
Sat 10th Dec.	18.52*		amplified voices from marquee through P/A system sound like football. can't listen my audio books, study, read or watch my T.V. at a normal volume. The marquee is supposed to be a <u>wedding</u> venue.
	19.11*		more of the same.
	19.27*		" " " "
	19.42*		Shouting out front of marquee right beside my living room making me anxious as its the land lord who has bullied and intimidated me (police records)
	19.55*		music & P/A system.
	20.07*		Football again.
	20.14*		loads of very loud shouting.
	20.44*		loud shouting.
	20.59*		bellawing & shouting.
	21.03*		Thumping music. Not as loud as last night, yet... TV adverts now
	21.13*		Music.
	21.26*		bassy music, different music system to what was in use last night. Still too loud can hear nothing but their music even with my TV on full volume.
	21.43*		I really don't want to be in my home with this noise but I can't go to the hospital as I will freeze.
			I feel practically suicidal tonight, this should not be happening to anyone let alone someone who is ill, disabled and in chronic pain!!!
			no one should have to endure this for as long as I have, or be repeatedly driven out of their homes.
	22.00*	22.06	music still thumping music seems to have stopped.
	22.10*		Music started again. I have another splitting headache & know I will have bad sleep & nightmares again.
	22.19		music stopped again.
	22.28*		Shouting from marquee.
	22.30*		more music.
	22.47		music seems to have stopped but still noise from marquee
	22.53		music but much quieter.
	23.12		Noise still coming from marquee banging & voices. music is coming from the pub itself.
	23.15*		& other noises from marquee more banging and shouting from front of marquee.

Dated... Sat 10th december.



\* Recording. Continued Sat 10th december The Fox Inn. (6)

Sat 10th dec.	23.21*	earplugs do not block out hoover noise so no sleep for me
	23.28	I'm going to try to sleep, I can't see to write in my bedroom without getting out of bed to turn the light on but I will continue to hit record as long as I am disturbed.
	24.00*	I have just woken from a nightmare I have logged on your machine this shows the effect this is having on my health & my mental health.
Sun 11th December	12.05	Banging and crashing from the marquee, my anxiety is rising again.
	13.50*	Still a lot of noise & raised voices coming from the marquee, there is heavy sleet which makes a lot of noise on my roof & may negate the pickup from the equipment but I will try to record it.
	14.46*	Have given up trying to sleep
	14.56*	} Noise, shouting and banging.
	15.28*	
	16.01*	
	16.40*	Crashing, banging, shouting & heavy footfall amplified by the non-permitted holdup floor.
17.30	It is starting to finally become quieter.	
18.00	It's finally quiet.	
Wed 14 dec.	13.56*	Crashing & banging from marquee, raised voices. I was in bed trying to recover from my surgery but have got up & gone to my living area so I can try to watch tv. & not hear the banging.
	14.12*	more banging. Thankfully it never came to anything.
Thurs 15th December	17.00	loud voices and banging coming from marquee.
	17.16*	There is definitely an event in the marquee it's not as loud as usual, <del>yet</del> . I have a zoom meeting scheduled tonight which now I will be unable to attend (this is for course work). I also underwent major surgery on Monday and am supposed to be resting quietly.
	18.27*	I've had to cancel my Zoom meeting, which I have proof of I can not concentrate on anything & have to make these notes & press the record.

\* Recording.

Thurs 15<sup>th</sup> 18.27\*  
December, Cont.

Button, so this is now interfering in me furthering my education as well. When I am no doubt driven out of my home over the weekend when the noise levels make my whole home rattle how am I expected to care for myself, wash & manage toilet problems post surgery?

19.02\*

Again not as loud as usual as not a party but it is still disturbing my peace & rest, I am in a lot of pain and need to be in bed resting. I've just noticed the tube to my catheter bag is red & most likely because I'm out of my bed & have to keep pressing the button.

19.57\*

P.A. systeme blasting man's voice. it's a raffle.

20.02\*

" "

20.38\*

20.53\*

music

21.12\*

"

22.00

The event is over, I heard all the people leaving.

22.00\*

22.08\*

Shouting & music from marquee } This is not event  
louder shouting & harder music } music it the repetitive  
I have ear plugs in but can still hear it, I need to rest! } best house music of a man.

22.41\*

more music & P.A.

15/12/22.

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Sat 17 Dec.	15.00		music started in my flat, heavy thudding noise, not as loud as usual yet, music sound of car playing whole tracks so not as great as playing properly not super loud, yet music not playing with a heavy beat & new Hi-Fi system but enjoying with a heavy beat & new Hi-Fi system. Slightly louder than my old system. I have set up phone decoder meter.
	16.11		Evening off.
	16.24		Open Chording.
	18.11		Quiet
	19.50		Barney tubster being dragged about. Chord of bottles. and back
Sunday 12.17.			379 lights of my house 3 times 3 rows. Vibration my whole house.
Tuesday 20th Dec.	14.05		MUSIC has started in Marquee not as loud as usual, yet... Cant listen to my TV. ok normal volume.



NUISANCE LOG SHEET (continuation)

Our Reference: E3V

Day & Date	Time Started	Time Finished	Description of the incident and how it affected you <small>e.g. Loud music playing could not hear tv broadcasting at normal volume</small>
Thurs 29th Dec	14.43		Sound music is getting louder & louder Shouting & loud noise of people outside.
"	14.48		61 decibels in my bedroom.
"	16.59		it's been up to 73 decibels recording on screening & singing at top of voices deliberate because of the words. can hear in every room in my house no peace anywhere
"	15.17		it seems a little bit quieter
"	15.24		loud rap music volume up again heavy bass
"	16.12		Nirvana raw rocky bassy peaked @ 74 decibels
"	16.41		music stopped briefly loads of shouting deliberate from stamping 28 decibels
"	17.00		music is quieter.
"	17.17		Track called "Dirty Stinking Bass" while it's quieter the bass line is really heavy.
"	17.43		repetitive thudding I wouldn't describe as music.
"	17.56		Screaming & shouting, music is background now.
"	18.21		still young music still quieter than earlier shouting & cheering. must seem to have stopped
"	19.09		more music heavy thumping house music
"	19.14		still much quieter than before
"	19.44		seems to have stopped but can still hear people around marquee.
"	<del>19.50</del>	19.58	all quiet.
Thurs 29th dec	12.23		crashing & banging coming from marquee. this being dragged about
31st dec.	21.00		heavy thudding bass of music from the pub itself, not too disturbing I can actually enjoy my evening for a change but have had to turn off my t.v. to try to ignore it
	22.36		thudding sound has become louder. I can hear music now but just the bass line
Tues 3rd Jan.	15.55		music thudding from the marquee it's loud enough to be a disturbance, but not as loud as it has been yet music currently around 50 decibels in my home.

Signer

Dated 3/1/23

Wed 3rd Jan.	17.00	Now there is the constant drone of a hoover, the marquee is not permitted to even be up let alone this close to my home just that noise is registering at 49 decibels its like having tinnitus! Ive had to stop my study work and put the TV on to try to drown out the noise.
	17.50	Still have drone noise. Stopped.
	18.00	Music is back on but very quiet at the moment.
	18.46	Music is going up in volume, still not excessively loud but has a heavy bass line.
	19.30	Noise from marquee has stopped.
	19.40	Some other noisy machinery running.
	8.00	All quiet.
Wed 4th Jan.	12.12	Music from marquee not particularly loud but thudding beat.
	13.01	Music is louder now, 56 decibels inside my home.
	14.18	It seems quiet again now.
Friday 6th Jan.	23.17	Shouting male voices coming from marquee.
Sunday 8th Jan.	12.00	A mini digger is digging a trench parallel to my fence line it is very noisy. I was trying to study & wondering why over buying what the town stuff that was burnt yesterday?
	13.10	Digger has stopped.
Wed 25th Jan.	14.30	Machinery noises, sounds like some kind of water hoover and floor polisher, I know the marquee has been flooding so I assume they are trying to repair the damage to the floor machinery is registering at over 50 decibels inside my home. The droning is continuous and akin to having tinnitus Ive had to stop my studying for today & put the TV on to drown the noise out, recording on voice recorder with today's date, marked with *
	15.50	13.40 Stopped.
	17.00	Machines again.
	17.15	Still running stopped.